MEASURING FINANCIAL EDUCATION

Main results of the sample survey conducted in Italy in September-October 2021

January 14, 2022

SURVEY GOALS

The Museum of Saving has developed and promoted a survey among the target population of 18-74 year old in order to verify the existence and effects of possible bias when measuring the level of financial education of Italians.

In particular, the aim was to evaluate whether questions formulated differently from the standard, in a more engaging way from a personal point of view for the interviewees, leads to results different from those now sadly known, which see Italians at the bottom of the international ranking of the financially literate.

The questionnaire was therefore mainly aimed at testing alternative questions to the usual set of questions that measure the level of financial education of Italians.

METHODOLOGY

2500 interviews were conducted using the CAWI (Computer Assisted Web Interviewing) technique on a sample of 18-74 year old representative of the reference universe by gender, age and geographical area of residence. The questionnaire was divided into 21 closed questions.

The field took place from September 24 to October 5, 2021.







| Sociodemographic profiling | р. | 3 |
|---|----|----|
| Indicators of the level of financial education | р. | 11 |
| Measurement versions compared and women's focus | р. | 26 |



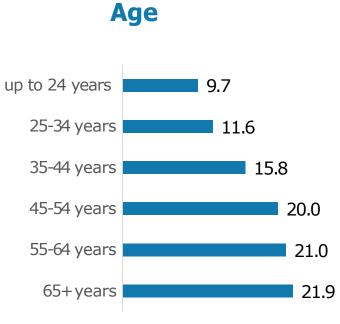






Q1 Are you?

Gender male definition of the second Q2 What is your current age?



Base: Italian population 18-74 years (2500 cases) – % values





Q1 Are you?

| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|--------|------|-------|-------|-------|-------|-------|------|------|------|------|------------------------|---------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| male | 49.8 | 100.0 | 0.0 | 39.0 | 51.0 | 54.1 | 50.0 | 48.0 | 46.4 | 52.6 | 46.7 | 50.5 | 52.6 |
| female | 50.2 | 0.0 | 100.0 | 61.0 | 49.0 | 45.9 | 50.0 | 52.0 | 53.6 | 47.4 | 53.3 | 49.5 | 47.4 |

Q2 What is your current age?

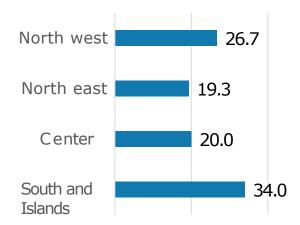
| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | SHI | Degree or higher | High school diploma | Secondary school diploma |
|----------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|---------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| up to 24 years | 9.7 | 8.1 | 11.3 | 45.5 | 0.0 | 0.0 | 8.0 | 9.5 | 10.7 | 10.5 | 7.2 | 11.8 | 6.4 |
| 25-34 years | 11.6 | 8.6 | 14.6 | 54.5 | 0.0 | 0.0 | 11.4 | 9.8 | 11.4 | 12.9 | 21.5 | 9.4 | 2.7 |
| 35-44 years | 15.8 | 16.6 | 15.0 | 0.0 | 44.1 | 0.0 | 17.1 | 14.7 | 14.6 | 16.1 | 21.1 | 15.4 | 8.2 |
| 45-54 years | 20.0 | 20.0 | 20.0 | 0.0 | 55.9 | 0.0 | 22.5 | 22.5 | 20.8 | 16.2 | 21.3 | 19.8 | 18.5 |
| 55-64 years | 21.0 | 21.0 | 21.0 | 0.0 | 0.0 | 49.0 | 21.3 | 21.8 | 23.2 | 19.0 | 14.1 | 23.1 | 25.2 |
| 65+ years | 21.9 | 25.6 | 18.2 | 0.0 | 0.0 | 51.0 | 19.7 | 21.7 | 19.3 | 25.3 | 14.7 | 20.6 | 39.0 |





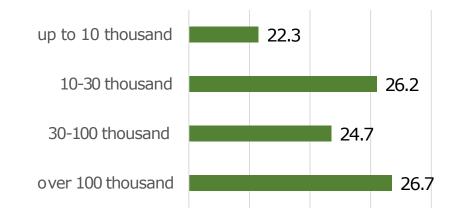
Q3 In which region do you live?

Geographical areas



Q4 How many inhabitants live in your municipality?

Number of inhabitants



Base: Italian population 18-74 years (2500 cases) – % values





Q3 In which region do you live?

| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|-------------------|------|------|------|-------|-------|-------|-------|-------|-------|-------|------------------------|------------------------|-----------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| North west | 26.7 | 26.8 | 26.6 | 24.2 | 29.5 | 25.6 | 100.0 | 0.0 | 0.0 | 0.0 | 25.7 | 26.3 | 29.7 |
| North east | 19.3 | 18.6 | 20.0 | 17.5 | 20.0 | 19.6 | 0.0 | 100.0 | 0.0 | 0.0 | 17.5 | 19.9 | 20.0 |
| Center | 20.0 | 18.7 | 21.3 | 20.8 | 19.8 | 19.8 | 0.0 | 0.0 | 100.0 | 0.0 | 21.9 | 20.9 | 13.6 |
| South and Islands | 34.0 | 35.9 | 32.1 | 37.4 | 30.7 | 35.1 | 0.0 | 0.0 | 0.0 | 100.0 | 34.8 | 32.9 | 36.7 |

Q4 How many inhabitants live in your municipality?

| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|-------------------|------|------|------|-------|-------|-------|------|------|------|------|---------------------|---------------------------|-----------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| Up to 10 thousand | 22.3 | 20.5 | 24.1 | 22.2 | 22.5 | 22.2 | 29.5 | 23.4 | 16.2 | 19.7 | 16.1 | 23.6 | 28.5 |
| 10-30 thousand | 26.2 | 27.5 | 24.9 | 27.5 | 25.3 | 26.4 | 27.8 | 31.7 | 17.5 | 27.0 | 23.7 | 26.5 | 29.5 |
| 30-100 thousand | 24.7 | 25.6 | 23.8 | 25.1 | 26.5 | 23.1 | 22.4 | 18.2 | 28.5 | 28.1 | 24.6 | 24.6 | 25.3 |
| over 100 thousand | 26.7 | 26.3 | 27.1 | 25.2 | 25.7 | 28.3 | 20.3 | 26.7 | 37.8 | 25.2 | 35.6 | 25.2 | 16.7 |

Base: Italian population 18-74 years (2500 cases) – % values





Q5 What is your job?

| | тот | Μ | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|---|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|-----------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| Entrepreneur | 2.2 | 3.1 | 1.2 | 2.9 | 2.6 | 1.5 | 2.4 | 2.2 | 1.6 | 2.4 | 2.8 | 2.5 | 0.0 |
| Freelance | 5.4 | 5.5 | 5.3 | 6.0 | 6.9 | 3.9 | 3.9 | 6.1 | 5.4 | 6.2 | 13.0 | 3.0 | 1.2 |
| Manager/official | 3.1 | 4.2 | 2.1 | 2.0 | 5.4 | 1.8 | 3.8 | 2.1 | 4.8 | 2.2 | 8.6 | 1.4 | 0.0 |
| Merchant/operator | 1.1 | 1.1 | 1.1 | 0.9 | 1.7 | 0.7 | 1.1 | 0.6 | 1.5 | 1.1 | 0.9 | 1.1 | 1.3 |
| Sales agent/representative | 0.5 | 0.8 | 0.3 | 0.0 | 0.8 | 0.6 | 0.4 | 0.6 | 0.7 | 0.5 | 0.5 | 0.5 | 0.7 |
| Craftsman with business | 0.6 | 1.1 | 0.2 | 0.2 | 1.0 | 0.5 | 0.5 | 0.6 | 0.6 | 0.7 | 0.1 | 0.8 | 0.7 |
| Other self-employed worker without company | 1.2 | 1.1 | 1.3 | 0.2 | 1.0 | 2.0 | 1.4 | 1.3 | 1.5 | 0.9 | 0.3 | 1.6 | 1.8 |
| Farmer | 0.3 | 0.4 | 0.1 | 0.2 | 0.5 | 0.1 | 0.0 | 0.4 | 0.7 | 0.2 | 0.5 | 0.2 | 0.2 |
| Farmer (employee) | 0.3 | 0.3 | 0.2 | 0.2 | 0.4 | 0.2 | 0.0 | 0.8 | 0.2 | 0.3 | 0.1 | 0.3 | 0.3 |
| Family member assisting a craftsman/trader | 0.1 | 0.2 | 0.1 | 0.0 | 0.1 | 0.2 | 0.2 | 0.0 | 0.2 | 0.1 | 0.1 | 0.1 | 0.2 |
| Employee | 27.3 | 28.6 | 26.1 | 27.2 | 40.8 | 16.2 | 30.7 | 29.4 | 31.2 | 21.3 | 35.3 | 29.3 | 6.6 |
| Teacher | 3.2 | 1.7 | 4.8 | 1.9 | 4.1 | 3.1 | 2.5 | 2.7 | 3.0 | 4.2 | 8.2 | 1.5 | 0.7 |
| Worker | 8.9 | 12.5 | 5.4 | 7.1 | 14.8 | 4.9 | 11.9 | 10.7 | 6.8 | 6.9 | 1.6 | 10.6 | 15.8 |
| Student | 7.7 | 6.1 | 9.2 | 34.6 | 0.4 | 0.4 | 6.3 | 6.7 | 7.8 | 9.2 | 7.7 | 8.6 | 4.1 |
| Housewife | 10.2 | 0.6 | 19.7 | 3.8 | 10.0 | 13.6 | 9.1 | 8.3 | 9.6 | 12.5 | 3.9 | 10.1 | 21.3 |
| Unemployed/looking for 1st job | 7.4 | 6.3 | 8.4 | 12.8 | 8.9 | 3.3 | 5.3 | 5.4 | 5.9 | 10.9 | 5.4 | 7.8 | 9.0 |
| Retired | 20.4 | 26.3 | 14.5 | 0.0 | 0.7 | 47.0 | 20.3 | 22.2 | 18.6 | 20.5 | 10.9 | 20.6 | 36.1 |

Base: Italian population 18-74 years (2500 cases) – % values





Q7 Let's now talk about digital skills and the ability to use new information and communication technologies. In general, how do you rate your skills? Please rate it from 1 to 10, where 1 means that your digital skills are zero and 10 means that your digital skills are maximum.



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|---------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| Insufficient (scores 1-5) | 16.3 | 13.5 | 19.0 | 9.4 | 11.8 | 23.4 | 15.9 | 16.3 | 15.3 | 17.1 | 8.7 | 14.7 | 35.2 |
| Sufficient (6-7) | 40.9 | 40.0 | 41.7 | 32.2 | 39.6 | 46.2 | 42.4 | 42.9 | 44.2 | 36.5 | 38.2 | 42.9 | 38.1 |
| Good 8-10 | 42.9 | 46.5 | 39.3 | 58.4 | 48.7 | 30.3 | 41.6 | 40.8 | 40.5 | 46.4 | 53.2 | 42.4 | 26.8 |
| AVERAGE RATING | 7.0 | 7.2 | 6.8 | 7.6 | 7.3 | 6.5 | 7.0 | 7.0 | 6.9 | 7.1 | 7.4 | 7.1 | 6.0 |

Base: Italian population 18-74 years (2500 cases) - % values





Q8 Do you consider yourself an informed person on economic-financial issues?

| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|---------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|-----------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| A lot | 5.5 | 8.3 | 2.7 | 7.1 | 7.0 | 3.5 | 6.1 | 5.3 | 4.9 | 5.6 | 9.8 | 4.6 | 1.4 |
| Quite a lot | 40.3 | 45.3 | 35.4 | 39.3 | 41.3 | 39.9 | 36.6 | 41.2 | 42.0 | 41.7 | 49.6 | 41.4 | 20.7 |
| Not much | 37.6 | 34.4 | 40.7 | 33.7 | 37.0 | 40.0 | 41.0 | 38.4 | 36.3 | 35.2 | 32.7 | 38.0 | 44.6 |
| Not at all | 16.6 | 12.0 | 21.2 | 19.9 | 14.6 | 16.6 | 16.3 | 15.1 | 16.8 | 17.6 | 8.0 | 16.1 | 33.3 |
| A lot + Quite a lot | 45.8 | 53.6 | 38.1 | 46.4 | 48.3 | 43.4 | 42.7 | 46.5 | 46.9 | 47.3 | 59.4 | 46.0 | 22.1 |

Base: Italian population 18-74 years (2500 cases) – % values





Indicators of the level of financial education





Interest rate, standard formulation

Q9 Imagine you have €100,000 in your current account, which earns you 2 percent interest per year. There are no taxes or costs of any kind on your account. If you never withdraw money for five years, how much do you think you will accumulate in your account? [One answer only]



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|-----------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| * More than 102.000 € | 67.0 | 71.5 | 62.5 | 63.1 | 63.5 | 71.8 | 70.9 | 69.9 | 64.5 | 63.8 | 74.4 | 67.1 | 54.0 |
| Exactly 102.000 € | 15.4 | 15.0 | 15.7 | 15.2 | 19.4 | 12.0 | 13.3 | 15.7 | 16.3 | 16.2 | 12.0 | 16.0 | 19.0 |
| Less than 102.000 € | 6.6 | 4.9 | 8.2 | 7.9 | 5.7 | 6.6 | 6.4 | 4.5 | 8.6 | 6.7 | 7.8 | 6.2 | 5.7 |
| I am absolutely unable to answer | 11.1 | 8.6 | 13.6 | 13.8 | 11.3 | 9.5 | 9.4 | 9.9 | 10.7 | 13.3 | 5.8 | 10.8 | 21.3 |

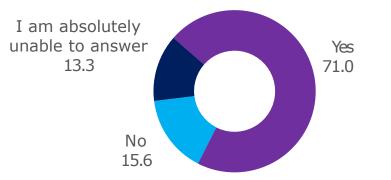
Base: Italian population 18-74 years (2500 cases) - % values





Interest rate, alternative formulation (1/2)

Q11 You receive ≤ 1000 as an inheritance. Not knowing how to use them, you decide to open another current account, which yields 2% net per year. You forget them there for a while and after 4 years you decide to use them to buy an electric bicycle that allows you to get around economically. The bike costs ≤ 1080 . Do you think you will be able to buy it? [One answer only]



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| * Yes | 71.0 | 74.2 | 67.9 | 70.3 | 71.0 | 71.4 | 72.3 | 72.5 | 70.5 | 69.5 | 78.3 | 70.5 | 60.6 |
| No | 15.6 | 14.5 | 16.8 | 13.1 | 14.2 | 18.1 | 15.0 | 16.1 | 16.6 | 15.3 | 13.6 | 16.7 | 15.3 |
| I am absolutely unable to answer | 13.3 | 11.3 | 15.3 | 16.6 | 14.8 | 10.5 | 12.8 | 11.3 | 12.9 | 15.2 | 8.1 | 12.8 | 24.1 |

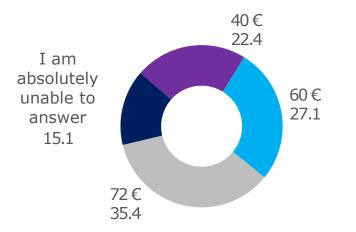
Base: Italian population 18-74 years (2500 cases) - % values





Interest rate, alternative formulation (2/2)

Q12 How much money do you need to buy the bike? [One answer only]



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 391 | 180 | 210 | 70 | 127 | 194 | 100 | 78 | 83 | 130 | 93 | 237 | 61 |
| 40€ | 22.4 | 21.6 | 23.1 | 19.4 | 25.3 | 21.6 | 27.7 | 13.5 | 22.2 | 23.9 | 26.6 | 22.2 | 16.8 |
| 60€ | 27.1 | 23.3 | 30.3 | 44.7 | 29.0 | 19.5 | 25.2 | 32.5 | 22.7 | 28.2 | 30.5 | 29.1 | 13.7 |
| 72€ | 35.4 | 37.8 | 33.4 | 27.0 | 30.5 | 41.7 | 31.8 | 39.6 | 34.6 | 36.2 | 29.9 | 34.5 | 47.4 |
| I am absolutely unable to answer | 15.1 | 17.3 | 13.2 | 8.9 | 15.2 | 17.2 | 15.4 | 14.4 | 20.5 | 11.7 | 13.0 | 14.1 | 22.1 |

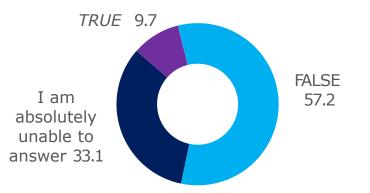
Base: those who indicated that they are unable to purchase the bike (391 cases) - % values





Safe investments, standard formulation

Q18 Indicate whether the following statement is true or false: "Buying the shares of a single company usually guarantees a safer return than a stock fund". [One answer only]



| | тот | м | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|-------------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| True | 9.7 | 10.2 | 9.2 | 14.5 | 9.7 | 7.4 | 8.2 | 7.3 | 10.3 | 11.8 | 10.9 | 9.1 | 9.8 |
| * False | 57.2 | 62.8 | 51.5 | 49.2 | 57.0 | 61.2 | 61.2 | 63.4 | 57.0 | 50.6 | 65.1 | 58.6 | 38.5 |
| I am absolutely unable to answer | 33.1 | 27.0 | 39.3 | 36.4 | 33.3 | 31.4 | 30.6 | 29.3 | 32.7 | 37.6 | 24.1 | 32.3 | 51.6 |

Base: Italian population 18-74 years (2500 cases) - % values





Safe investments, alternative formulation

Q10 You inherit a good amount of money (\leq 150,000) and you don't know what to do with it. Instead of wasting it, you decide to save it, with **the least possible risk** of losing them. In part, you will need them later to buy a new car and pay for your children's studies. What will you do? [One answer only]

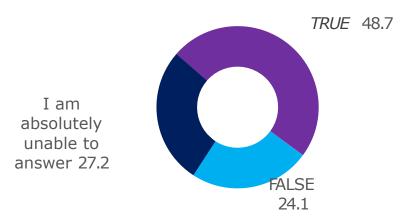
| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|--|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| I invest them all in a single stock | 1.9 | 2.5 | 1.3 | 2.2 | 2.5 | 1.2 | 1.0 | 0.6 | 1.7 | 3.5 | 2.3 | 1.9 | 1.4 |
| I invest them all in government bonds | 13.7 | 16.6 | 10.8 | 11.9 | 15.4 | 13.1 | 14.5 | 12.5 | 15.4 | 12.7 | 15.8 | 13.6 | 10.3 |
| I invest it all by purchasing a property | 16.3 | 14.2 | 18.3 | 15.4 | 16.9 | 16.2 | 14.0 | 12.9 | 17.1 | 19.5 | 15.8 | 16.8 | 15.4 |
| * I put part of it in the current account and invest part in a mixed mutual fund (with shares and bonds) | 51.5 | 52.4 | 50.6 | 50.4 | 49.1 | 54.1 | 56.6 | 58.0 | 49.5 | 45.1 | 56.1 | 52.0 | 41.7 |
| I am absolutely unable to answer | 16.6 | 14.3 | 19.0 | 20.1 | 16.1 | 15.3 | 13.9 | 16.1 | 16.2 | 19.3 | 10.0 | 15.7 | 31.2 |





Interest amount, standard formulation

Q13 At the same interest rate, a loan to be repaid over 15 years generally requires higher monthly repayments than a 30-year loan but the total interest paid over the life of the loan is lower. In your opinion, is this statement true or false? [One answer only]



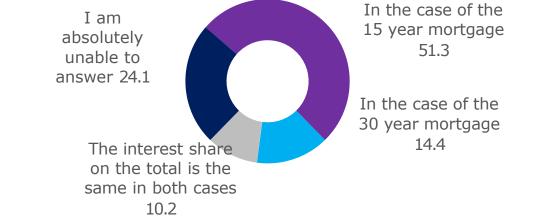
| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| * True | 48.7 | 53.1 | 44.4 | 45.3 | 48.5 | 50.5 | 51.8 | 50.7 | 49.8 | 44.5 | 57.3 | 48.2 | 35.7 |
| False | 24.1 | 24.0 | 24.2 | 23.3 | 25.2 | 23.7 | 23.9 | 21.5 | 23.3 | 26.3 | 22.6 | 25.6 | 21.2 |
| I am absolutely unable to answer | 27.2 | 22.9 | 31.4 | 31.4 | 26.3 | 25.8 | 24.3 | 27.8 | 26.9 | 29.3 | 20.1 | 26.1 | 43.1 |

Base: Italian population 18-74 years (2500 cases) – % values



Interest amount, alternative formulation

Q15 Imagine having to decide the duration of a 1.2% fixed rate mortgage for €100,000, choosing between 15 and 30 years. The monthly fixed payment for 15 years is 607; the fixed monthly payment for 30 years is 331 euros. In which case is the total amount paid in interest less? [One answer only]



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|---|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| * In the case of the 15 year mortgage | 51.3 | 55.1 | 47.5 | 41.4 | 50.6 | 56.8 | 57.0 | 54.7 | 48.0 | 46.8 | 56.4 | 50.8 | 44.0 |
| In the case of the 30 year mortgage | 14.4 | 14.2 | 14.6 | 18.3 | 15.0 | 12.1 | 10.9 | 13.4 | 15.2 | 17.4 | 15.9 | 14.7 | 11.0 |
| The interest share on the total is the same in both cases | 10.2 | 9.8 | 10.5 | 12.9 | 9.7 | 9.2 | 10.0 | 9.4 | 12.2 | 9.6 | 10.9 | 10.3 | 8.5 |
| I am absolutely unable to answer | 24.1 | 20.9 | 27.4 | 27.4 | 24.8 | 22.0 | 22.2 | 22.4 | 24.7 | 26.3 | 16.8 | 24.2 | 36.5 |

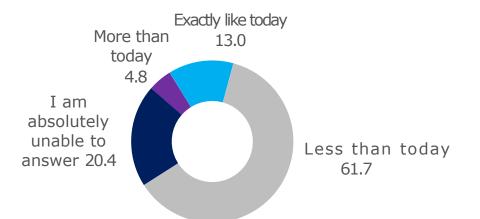
Base: Italian population 18-74 years (2500 cases) – % values





Interest rate and inflation, standard formulation

Q14 Imagine that the interest rate on your current account is 1 percent and that the inflation rate for the current year is 2 percent. After one year, how much do you think you can buy with the money accumulated in your account? [One answer only]



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|-----------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| More than today | 4.8 | 6.0 | 3.6 | 9.9 | 4.5 | 2.6 | 3.4 | 3.8 | 3.8 | 7.1 | 4.9 | 5.2 | 3.1 |
| Exactly like today | 13.0 | 10.2 | 15.9 | 17.6 | 14.9 | 9.2 | 11.8 | 11.3 | 14.1 | 14.4 | 13.1 | 13.4 | 11.9 |
| * Less than today | 61.7 | 67.6 | 56.0 | 45.4 | 58.9 | 72.2 | 66.8 | 66.2 | 59.4 | 56.5 | 65.6 | 62.4 | 52.7 |
| I am absolutely unable to answer | 20.4 | 16.2 | 24.5 | 27.1 | 21.7 | 16.0 | 17.9 | 18.7 | 22.6 | 22.0 | 16.4 | 19.0 | 32.3 |

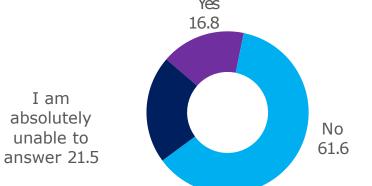
Base: Italian population 18-74 years (2500 cases) – % values





Interest rate and inflation, alternative formulation (1/2)

Q16 You are located in a country where the average price of goods increases by 5% every year. You have saved, in a current account that yields 2% net, \in 100 to buy a new type of vacuum cleaner. After a year, the vacuum cleaner costs \in 105 due to inflation. Do you think you will be able to buy it? [One answer only] Yes



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | SHI | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| Yes | 16.8 | 15.2 | 18.4 | 25.0 | 17.4 | 12.3 | 15.6 | 14.4 | 17.2 | 18.9 | 16.9 | 17.2 | 15.5 |
| * No | 61.6 | 67.3 | 56.0 | 50.9 | 58.5 | 69.6 | 64.0 | 66.8 | 60.7 | 57.4 | 67.4 | 62.9 | 47.3 |
| I am absolutely unable to answer | 21.5 | 17.5 | 25.6 | 24.1 | 24.2 | 18.1 | 20.4 | 18.8 | 22.1 | 23.7 | 15.8 | 20.0 | 37.2 |

Base: Italian population 18-74 years (2500 cases) - % values





Interest rate and inflation, alternative formulation (2/2)

Q17 How much money do you need to buy the vacuum cleaner? [One answer only]

| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | SHI | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|-----------------------------|
| BASE | 1541 | 838 | 703 | 271 | 523 | 746 | 427 | 322 | 304 | 488 | 459 | 894 | 187 |
| 1€ | 1.6 | 1.9 | 1.3 | 1.6 | 1.3 | 1.8 | 1.7 | 1.3 | 1.2 | 2.0 | 1.0 | 1.7 | 2.8 |
| 2€ | 1.5 | 1.5 | 1.6 | 1.7 | 1.0 | 1.8 | 1.4 | 2.5 | 0.3 | 1.8 | 1.9 | 1.3 | 1.6 |
| *3€ | 62.9 | 65.5 | 59.7 | 60.9 | 62.9 | 63.6 | 71.4 | 62.0 | 62.2 | 56.4 | 66.8 | 61.4 | 60.6 |
| 4€ | 1.5 | 1.5 | 1.4 | 2.5 | 1.6 | 1.0 | 0.9 | 1.4 | 1.3 | 2.1 | 1.1 | 1.7 | 1.0 |
| 5€ | 4.1 | 2.7 | 5.7 | 3.9 | 5.2 | 3.3 | 3.0 | 1.7 | 6.5 | 5.1 | 4.9 | 3.9 | 2.9 |
| 6€ | 1.3 | 1.2 | 1.4 | 1.2 | 2.1 | 0.8 | 1.4 | 0.8 | 2.0 | 1.0 | 1.8 | 1.1 | 1.0 |
| 7€ | 1.3 | 1.0 | 1.6 | 1.2 | 2.0 | 0.8 | 1.8 | 0.3 | 0.7 | 1.8 | 0.8 | 1.8 | 0.0 |
| 8€ | 1.6 | 1.4 | 1.7 | 2.0 | 2.3 | 0.9 | 1.1 | 0.3 | 2.0 | 2.5 | 1.7 | 1.6 | 1.1 |
| 9€ | 0.5 | 0.5 | 0.5 | 1.1 | 0.3 | 0.4 | 0.4 | 1.1 | 0.0 | 0.5 | 0.2 | 0.8 | 0.0 |
| 10€ | 2.9 | 3.5 | 2.1 | 3.8 | 2.2 | 3.0 | 1.5 | 2.9 | 3.4 | 3.7 | 2.7 | 3.1 | 2.0 |
| Over 10€ | 11.7 | 11.3 | 12.1 | 10.4 | 10.5 | 13.0 | 8.3 | 11.7 | 10.3 | 15.5 | 9.6 | 12.1 | 14.8 |
| I am absolutely unable to answer | 9.3 | 7.9 | 11.0 | 9.8 | 8.6 | 9.6 | 7.1 | 14.1 | 9.9 | 7.7 | 7.6 | 9.6 | 12.3 |

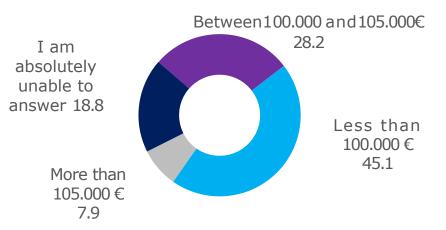
Base: they said they can't buy the vacuum cleaner (1541 cases) - % values





Passive interest

Q19 You received a loan from the bank of €100,000 at an interest rate of 5%. If you don't use the amount available in your current account, how much will you have available after one year? [One answer only]



| | тот | м | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| Between 100.000 and 105.000 € | 28.2 | 26.8 | 29.5 | 30.1 | 28.6 | 27.0 | 30.4 | 23.9 | 28.9 | 28.5 | 30.3 | 27.9 | 25.8 |
| * Less than 100.000 € | 45.1 | 51.2 | 39.1 | 38.4 | 43.7 | 49.7 | 44.5 | 53.5 | 44.4 | 41.3 | 49.2 | 45.8 | 35.8 |
| More than 105.000 € | 7.9 | 6.8 | 9.0 | 9.8 | 7.0 | 7.7 | 7.4 | 6.7 | 7.2 | 9.3 | 6.8 | 8.5 | 7.4 |
| I am absolutely unable to answer | 18.8 | 15.2 | 22.4 | 21.8 | 20.7 | 15.7 | 17.7 | 16.0 | 19.5 | 20.9 | 13.7 | 17.8 | 31.0 |

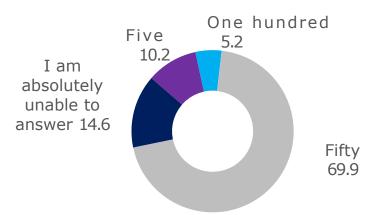
Base: Italian population 18-74 years (2500 cases) – % values





Percentage calculation

Q20 If the probability of getting a rare disease is 5%, how many people out of 1,000 will get sick? [One answer only]



| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| Five | 10.2 | 9.3 | 11.2 | 8.2 | 11.9 | 9.9 | 9.6 | 8.9 | 10.1 | 11.7 | 8.6 | 10.5 | 12.1 |
| One hundred | 5.2 | 4.9 | 5.5 | 9.3 | 6.0 | 2.5 | 4.2 | 2.6 | 5.9 | 7.0 | 5.4 | 5.1 | 5.2 |
| * Fifty | 69.9 | 74.1 | 65.8 | 64.9 | 65.9 | 75.8 | 72.1 | 75.3 | 68.8 | 65.8 | 76.9 | 70.0 | 57.4 |
| I am absolutely unable to answer | 14.6 | 11.7 | 17.5 | 17.5 | 16.2 | 11.9 | 14.1 | 13.2 | 15.3 | 15.5 | 9.1 | 14.3 | 25.3 |

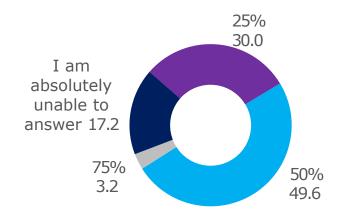
Base: Italian population 18-74 years (2500 cases) – % values





Percentage calculation

Q21 What is the probability that flipping a coin twice will land tails twice? [One answer only]



| | тот | м | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|----------------------------------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| * 25% | 30.0 | 32.1 | 27.9 | 35.7 | 33.2 | 24.5 | 30.0 | 29.2 | 33.6 | 28.3 | 39.9 | 28.0 | 20.0 |
| 50% | 49.6 | 50.5 | 48.7 | 43.9 | 48.1 | 53.8 | 49.3 | 52.5 | 47.7 | 49.4 | 44.9 | 52.4 | 47.7 |
| 75% | 3.2 | 3.5 | 2.8 | 3.0 | 2.7 | 3.6 | 3.3 | 2.0 | 2.4 | 4.2 | 2.7 | 3.3 | 3.5 |
| I am absolutely unable to answer | 17.2 | 13.9 | 20.5 | 17.4 | 16.0 | 18.1 | 17.4 | 16.4 | 16.2 | 18.1 | 12.6 | 16.2 | 28.7 |

Base: Italian population 18-74 years (2500 cases) – % values





Correct answers (sum)

| | тот | М | F | 18-34 | 35-54 | 55-74 | NW | NE | С | S+I | Degree or higher | High school diploma | Secondary school diploma |
|------|------|------|------|-------|-------|-------|------|------|------|------|------------------------|------------------------|--------------------------------|
| BASE | 2500 | 1245 | 1255 | 532 | 895 | 1072 | 667 | 482 | 500 | 850 | 682 | 1422 | 397 |
| 0 | 7.8 | 6.3 | 9.3 | 10.2 | 8.7 | 5.9 | 7.1 | 5.6 | 7.9 | 9.6 | 4.5 | 7.3 | 15.5 |
| 1 | 3.6 | 2.6 | 4.5 | 4.0 | 3.7 | 3.2 | 3.6 | 3.6 | 4.1 | 3.2 | 2.1 | 3.4 | 6.8 |
| 2 | 4.9 | 4.2 | 5.7 | 7.0 | 5.9 | 3.1 | 4.6 | 4.7 | 4.1 | 5.8 | 4.3 | 4.9 | 6.4 |
| 3 | 6.7 | 6.0 | 7.4 | 8.0 | 7.7 | 5.3 | 5.8 | 4.0 | 8.6 | 7.8 | 5.5 | 7.1 | 7.3 |
| 4 | 7.4 | 6.7 | 8.0 | 7.7 | 8.0 | 6.7 | 5.9 | 5.5 | 8.7 | 8.7 | 6.5 | 7.7 | 7.6 |
| 5 | 9.6 | 9.1 | 10.2 | 11.5 | 8.5 | 9.7 | 8.9 | 9.2 | 6.8 | 12.2 | 8.8 | 9.6 | 11.4 |
| 6 | 12.3 | 10.9 | 13.7 | 11.6 | 11.6 | 13.2 | 10.0 | 13.0 | 13.6 | 12.9 | 10.8 | 12.6 | 13.8 |
| 7 | 11.4 | 10.8 | 11.9 | 11.7 | 10.0 | 12.4 | 11.1 | 12.5 | 10.2 | 11.6 | 11.9 | 11.4 | 10.3 |
| 8 | 13.7 | 14.9 | 12.5 | 11.9 | 13.5 | 14.8 | 12.9 | 17.6 | 14.6 | 11.7 | 15.0 | 14.7 | 7.9 |
| 9 | 11.2 | 12.7 | 9.8 | 7.9 | 10.4 | 13.5 | 14.9 | 11.3 | 10.5 | 8.8 | 13.7 | 10.7 | 9.0 |
| 10 | 8.1 | 11.0 | 5.2 | 5.6 | 8.3 | 9.1 | 11.4 | 8.5 | 7.9 | 5.4 | 11.3 | 7.9 | 3.2 |
| 11 | 3.3 | 4.8 | 1.8 | 2.8 | 3.7 | 3.2 | 3.8 | 4.4 | 3.0 | 2.3 | 5.7 | 2.8 | 0.8 |
| Mean | 5.9 | 6.4 | 5.5 | 5.4 | 5.8 | 6.3 | 6.3 | 6.3 | 5.8 | 5.4 | 6.6 | 5.9 | 4.7 |



Base: Italian population 18-74 years (2500 cases) – % values



Measurement versions compared and women's focus





Comparison between versions. The alternative version reduces the gender gap

While on the total population the two pairs of versions with three and four questions behave substantially in the same way, when the behavior of men and women is analyzed the alternative version shows a decrease in the gender gap.

THREE-QUESTION MEASUREMENT BIG3

On the total population, the comparison between the two measurements highlights a slightly better performance of the standard version.

- Indeed:
 - The percentage of those who give all three correct answers in the original version is equal to 36.7%, while in the alternative version it drops slightly to 30.6%.

- The average number of correct answers in the original version is 1.9 while in the alternative version it is 1.8.
- However, if we consider the comparison between men and women, the formulation of the three alternative questions leads to a reduction of the gender gap.
- Indeed:
 - In the percentage of those who give all three correct answers, the gap between men and women is 14.1 percentage points in the standard version, while in the alternative version it is 8.4.
 - In the average correct answers, the gap between men and women is equal to 0.3,

while in the alternative version it is 0.2

FOUR INDICATOR MEASUREMENT BIG4

- On the total population, the comparison between the two versions of the fourquestion measurement also leads to a performance that is substantially aligned between the two versions.
 - The percentage of those who give all the correct answers in the standard version is equal to 24.3%, while in the alternative version it is 21.7%.
 - The average number of correct answers in the standard version is equal to 2.3, while in the alternative version is 2.4.

- Regarding the comparison between men and women, the alternative four-way version once again leads to a total reduction of the gender gap.
- Indeed:
 - In the percentage of those who give all four correct answers, the gap between men and women is equal to 11.2 percentage points in the standard version, while in the alternative version it drops to 7.6.
 - On the average of correct answers, the gap is reduced from 0.4 in the standard formulation to 0.3 in the alternative formulation.





Correct answer counter by Gender

In the Big 3, with the alternative version the gap between men and women goes from 0.3 to 0.2 In the Big 4, from 0.4 to 0.3

| Big Three Original Version | тот | Μ | F | ∆ (F-M) |
|-------------------------------|------|------|------|----------------|
| BASE | 2500 | 1245 | 1255 | |
| 0 | 15.7 | 12.7 | 18.6 | 5.9 |
| 1 | 19.4 | 16.3 | 22.5 | 6.2 |
| 2 | 28.3 | 27.2 | 29.3 | 2.1 |
| 3 | 36.7 | 43.7 | 29.6 | -14.1 |
| MEAN | 1.9 | 2 | 1.7 | -0.3 |

| Big Three Alternative Vers. | тот | Μ | F | ∆ (F-M) |
|--------------------------------|------|------|------|----------------|
| BASE | 2500 | 1245 | 1255 | |
| 0 | 13.1 | 11.3 | 14.9 | 3.6 |
| 1 | 20.2 | 18.3 | 22.1 | 3.8 |
| 2 | 36.1 | 35.6 | 36.6 | 1 |
| 3 | 30.6 | 34.8 | 26.4 | -8.4 |
| MEAN | 1.8 | 1.9 | 1.7 | -0.2 |

| Big Four Original Versiona | тот | М | F | ∆ (F-M) |
|-------------------------------|------|------|------|----------------|
| BASE | 2500 | 1245 | 1255 | |
| 0 | 12.4 | 9.7 | 15.1 | 5.4 |
| 1 | 15.5 | 13.4 | 17.6 | 4.2 |
| 2 | 21.5 | 19.2 | 23.8 | 4.6 |
| 3 | 26.3 | 27.8 | 24.7 | -3.1 |
| 4 | 24.3 | 29.9 | 18.7 | -11.2 |
| MEAN | 2.3 | 2.5 | 2.1 | -0.4 |

| Big Four Alternative Vers. | тот | М | F | ∆ (F-M) |
|-------------------------------|------|------|------|----------------|
| BASE | 2500 | 1245 | 1255 | |
| 0 | 12.1 | 10.6 | 13.7 | 3.1 |
| 1 | 14.1 | 12.7 | 15.4 | 2.7 |
| 2 | 21.6 | 19.2 | 24 | 4.8 |
| 3 | 30.5 | 32 | 29 | -3 |
| 4 | 21.7 | 25.5 | 17.9 | -7.6 |
| MEAN | 2.4 | 2.5 | 2.2 | -0.3 |



Base: Italian population 18-74 years (2500 cases) – % values



Correct answer counter by Gender for Self-Assessment

■ The gender gap is more evident among the competent segments than among the incompetent ones → downward leveling of behavior

| Big Three | | | | | A lot | | Q | uite a lo | t | | Not muc | h | | Not at all | | A lot | + Quite | a lot |
|---------------------|------|------|--------|------|-------|--------|------|-----------|--------|------|---------|--------|------|------------|--------|-------|---------|--------|
| Original Version | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female |
| BASE | 2500 | 1245 | 1255 | 138 | 104 | 34 | 1008 | 564 | 444 | 939 | 428 | 511 | 415 | 149 | 266 | 1146 | 668 | 478 |
| 0 | 15.7 | 12.7 | 18.6 | 5 | 4.9 | 5.2 | 9.9 | 7.9 | 12.4 | 14.4 | 12.2 | 16.3 | 36.1 | 38 | 35 | 9.3 | 7.5 | 11.9 |
| 1 | 19.4 | 16.3 | 22.5 | 22.5 | 22.8 | 21.5 | 16.7 | 11.9 | 22.7 | 20.3 | 18 | 22.2 | 23 | 23.7 | 22.6 | 17.4 | 13.6 | 22.6 |
| 2 | 28.3 | 27.2 | 29.3 | 19.1 | 13.1 | 37.3 | 24.7 | 23.9 | 25.8 | 33.7 | 34.6 | 33 | 27.5 | 28 | 27.1 | 24.1 | 22.2 | 26.6 |
| 3 | 36.7 | 43.7 | 29.6 | 53.4 | 59.1 | 36 | 48.7 | 56.2 | 39.1 | 31.5 | 35.2 | 28.5 | 13.5 | 10.3 | 15.2 | 49.2 | 56.7 | 38.9 |
| MEAN | 1.9 | 2 | 1.7 | 2.2 | 2.3 | 2 | 2.1 | 2.3 | 1.9 | 1.8 | 1.9 | 1.7 | 1.2 | 1.1 | 1.2 | 2.1 | 2.3 | 1.9 |
| Δ mean (F-M) | | | -0.3 | | | -0.3 | | | -0.4 | | | -0.2 | | | 0.1 | | | -0.4 |
| Big Three | | | | | A lot | | Q | uite a lo | t | | Not muc | h | | Not at all | | A lot | + Quite | a lot |
| Alternative Vers. | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female |
| BASE | 2500 | 1245 | 1255 | 138 | 104 | 34 | 1008 | 564 | 444 | 939 | 428 | 511 | 415 | 149 | 266 | 1146 | 668 | 478 |
| 0 | 13.1 | 11.3 | 14.9 | 1.5 | 1.1 | 2.5 | 6.1 | 4.8 | 7.7 | 12.1 | 12 | 12.2 | 36.3 | 41 | 33.7 | 5.5 | 4.2 | 7.4 |
| 1 | 20.2 | 18.3 | 22.1 | 26.1 | 23.7 | 33.3 | 18.2 | 15.6 | 21.4 | 19.8 | 17.5 | 21.7 | 24.1 | 27.2 | 22.3 | 19.1 | 16.9 | 22.3 |
| 2 | 36.1 | 35.6 | 36.6 | 35.4 | 35.1 | 36.3 | 37.2 | 36 | 38.7 | 38.4 | 40.4 | 36.7 | 28.6 | 21 | 32.9 | 37 | 35.8 | 38.5 |
| 3 | 30.6 | 34.8 | 26.4 | 37 | 40 | 27.9 | 38.6 | 43.6 | 32.1 | 29.8 | 30.2 | 29.4 | 10.9 | 10.8 | 11.1 | 38.4 | 43.1 | 31.8 |
| MEAN | 1.8 | 1.9 | 1.7 | 2.1 | 2.1 | 1.9 | 2.1 | 2.2 | 2 | 1.9 | 1.9 | 1.8 | 1.1 | 1 | 1.2 | 2.1 | 2.2 | 1.9 |
| Δ mean (F-M) | | | -0.2 | | | -0.2 | | | -0.2 | | | -0.1 | | | 0.2 | | | -0.3 |



Base: Italian population 18-74 years (2500 cases) – % values

Measuring financial education Museum of Saving-CSA Research



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Correct answer counter by Gender for Self-Assessment

| Big Four | | | | A lot | | Q | uite a lo | t | | Not mucl | h | | Not at all | | A lot | + Quite | a lot | |
|-------------------|------|------|--------|-------|-------|--------|-----------|-----------|--------|----------|----------|--------|------------|------------|--------|---------|---------|--------|
| Original Version | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female |
| BASE | 2500 | 1245 | 1255 | 138 | 104 | 34 | 1008 | 564 | 444 | 939 | 428 | 511 | 415 | 149 | 266 | 1146 | 668 | 478 |
| 0 | 12.4 | 9.7 | 15.1 | 1.5 | 2 | | 5.6 | 3.9 | 7.6 | 11.6 | 9.7 | 13.3 | 34.4 | 36.8 | 33.1 | 5.1 | 3.6 | 7.1 |
| 1 | 15.5 | 13.4 | 17.6 | 11.5 | 10.1 | 15.7 | 13.3 | 10.4 | 17 | 16.6 | 16.5 | 16.6 | 19.6 | 17.7 | 20.6 | 13.1 | 10.4 | 16.9 |
| 2 | 21.5 | 19.2 | 23.8 | 20.8 | 18.3 | 28.6 | 19.4 | 16 | 23.7 | 23.6 | 21.5 | 25.3 | 22.1 | 24.9 | 20.5 | 19.6 | 16.4 | 24.1 |
| 3 | 26.3 | 27.8 | 24.7 | 26.3 | 24.1 | 33 | 28.6 | 31.1 | 25.4 | 28.2 | 28.8 | 27.6 | 16.4 | 15.4 | 16.9 | 28.3 | 30 | 25.9 |
| 4 | 24.3 | 29.9 | 18.7 | 39.9 | 45.5 | 22.7 | 33.1 | 38.5 | 26.2 | 20 | 23.5 | 17.2 | 7.5 | 5.1 | 8.8 | 33.9 | 39.6 | 25.9 |
| MEAN | 2.3 | 2.5 | 2.1 | 2.9 | 3 | 2.6 | 2.7 | 2.9 | 2.5 | 2.3 | 2.4 | 2.2 | 1.4 | 1.3 | 1.5 | 2.7 | 2.9 | 2.5 |
| Δ mean | | | -0.4 | | | -0.4 | | | -0.4 | | | -0.2 | | | 0.2 | | | -0.4 |
| Big Four | | | | | A lot | | Q | uite a lo | t | | Not mucl | h | | Not at all | | A lot | + Quite | a lot |
| Alternative Vers. | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female | tot | Male | Female |
| BASE | 2500 | 1245 | 1255 | 138 | 104 | 34 | 1008 | 564 | 444 | 939 | 428 | 511 | 415 | 149 | 266 | 1146 | 668 | 478 |
| 0 | 12.1 | 10.6 | 13.7 | 1.5 | 1.1 | 2.5 | 5.3 | 4.3 | 6.5 | 10.8 | 10.7 | 11 | 35.3 | 41 | 32.2 | 4.8 | 3.8 | 6.2 |
| 1 | 14.1 | 12.7 | 15.4 | 15.1 | 11.5 | 26 | 13 | 11.3 | 15.2 | 13.6 | 12.9 | 14.2 | 17.5 | 18.6 | 16.8 | 13.3 | 11.3 | 15.9 |
| 2 | 21.6 | 19.2 | 24 | 24.7 | 25.1 | 23.6 | 19.6 | 17 | 22.9 | 23 | 21 | 24.7 | 22.3 | 18.3 | 24.6 | 20.2 | 18.2 | 23 |
| 3 | 30.5 | 32 | 29 | 29.8 | 28.7 | 33.1 | 34.9 | 35 | 34.9 | 31.2 | 34.4 | 28.6 | 18.3 | 15.9 | 19.7 | 34.3 | 34 | 34.7 |
| 4 | 21.7 | 25.5 | 17.9 | 29 | 33.6 | 14.7 | 27.2 | 32.4 | 20.6 | 21.3 | 21.1 | 21.5 | 6.6 | 6.1 | 6.8 | 27.4 | 32.6 | 20.2 |
| | | | | | | | | | | | | | | | | | | |
| MEAN | 2.4 | 2.5 | 2.2 | 2.7 | 2.8 | 2.3 | 2.7 | 2.8 | 2.5 | 2.4 | 2.4 | 2.4 | 1.4 | 1.3 | 1.5 | 2.7 | 2.8 | 2.5 |



Base: Italian population 18-74 years (2500 cases) – % values

Measuring financial education Museum of Saving-CSA Research



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Focus on women. The alternative version attenuates the gaps between sub-segments of women (age and educational qualifications)

BIG3 MEASUREMENT

- The alternative version attenuates the gap between the very young and other age groups
- Indeed
- The percentage of 18-24 year olds who give all three correct answers in the original version is 21.7% (vs. total women 29.6%), while in the alternative version it is 27.6% (vs. total women 26.4%)
- In the average number of correct answers, in the original version the 18-24 year olds stood at 1.4 correct answers (vs. a total average of 1.7), while in the alternative version at 1.8 (vs. a total average of 1.7)

BIG4 MEASUREMENT

- The alternative four-question version attenuates the gap both between very young people and other age groups and between high and low educated.
- In fact, regarding the age groups::
- The percentage of 18-24 year olds who give all four correct answers in the original version is 12.6% (vs. total women: 18.7%), while in the alternative version it is 14.6% (vs. total women: 17.9%).
- In the average number of correct answers, in the original version the 18-24 year olds stood at 1.8 correct answers (versus a total average of 2.1), while in the alternative version at 2.1 (versus a total average of 2.2).
- Measuring financial education Museum of Saving-CSA Research

- As regards **the qualification**:
- The percentage of loweducated people who give all four correct answers in the original version is equal to 10.2% (vs. total women: 18.7%), while in the alternative version it is 11.4% (vs. total women: 17.9%)
- In the average number of correct answers, in the original version the low educated ones stand at 1.6 correct answers (versus a total average of 2.1), while in the alternative version at 1.8 (versus a total average of 2.2).





Correct answer counter Women for sociodemos: alternative version of 3 is better received by very young people

| Big Three Original Version | Women | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Degree or higher | High school | Middle or elementary school | Work | No work |
|-------------------------------------|----------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------------------|---------------------|---|---------------------|---------------------|
| BASE | 1255 | 141 | 183 | 188 | 251 | 263 | 229 | 364 | 703 | 188 | 605 | 650 |
| 0 | 18.6 | 23.6 | 17.4 | 20.9 | 22.1 | 15.8 | 13.8 | 12.6 | 18 | 32.4 | 17.4 | 19.7 |
| 1 | 22.5 | 30.7 | 25.8 | 24 | 20 | 17.7 | 21.7 | 21.2 | 22.7 | 24.1 | 23 | 22 |
| 2 | 29.3 | 24 | 32.3 | 29 | 27.7 | 28.3 | 33.4 | 30 | 30 | 25.4 | 28.1 | 30.5 |
| 3 | 29.6 | 21.7 | 24.5 | 26.1 | 30.1 | 38.2 | 31.1 | 36.1 | 29.3 | 18.2 | 31.5 | 27.9 |
| MEAN | 1.7 | 1.4 | 1.6 | 1.6 | 1.7 | 1.9 | 1.8 | 1.9 | 1.7 | 1.3 | 1.7 | 1.7 |
| | | | | | | | | | | | | |
| Big Three Alternative Vers. | Women | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Degree or higher | High school | Middle or elementary school | Work | No work |
| | Women 1255 | 18-24 141 | 25-34 183 | 35-44 188 | 45-54 251 | 55-64 263 | 65+ 229 | | High school 703 | elementary | Work 605 | No work |
| Alternative Vers. | | | | | | | | higher | | elementary school | | |
| Alternative Vers. BASE | 1255 | 141 | 183 | 188 | 251 | 263 | 229 | higher 364 | 703 | elementary school 188 | 605 | 650 |
| Alternative Vers. BASE 0 | 1255 14.9 | 141 15.9 | 183 9.6 | 188 18.1 | 251 17.7 | 263 12.2 | 229 16.1 | higher 364 9.9 | 703 13.6 | elementary school 188 29.7 | 605 12.5 | 650 17.2 |
| Alternative Vers. BASE 0 1 | 1255 14.9 22.1 | 141 15.9 18.2 | 183 9.6 26.6 | 188 18.1 24.5 | 251 17.7 19.3 | 263 12.2 20.6 | 229 16.1 23.4 | higher 364 9.9 16 | 703 13.6 25.6 | elementary school 188 29.7 20.6 | 605 12.5 23.6 | 650 17.2 20.6 |





Correct answer counter Women for sociodemos: alternative version of 4 is better received by both the very young and the low educated

| Big Four | | | | | | | | | | | | |
|--|----------------------------|-----------------------------|----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|--------------------------------------|-----------------------------|---|-----------------------------|-----------------------------|
| Original Vers. | Women | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Degree or higher | High school | Middle or elementary school | Work | No work |
| BASE | 1255 | 141 | 183 | 188 | 251 | 263 | 229 | 364 | 703 | 188 | 605 | 650 |
| 0 | 15.1 | 17.3 | 14.2 | 17.6 | 16.9 | 13.2 | 12.7 | 8.8 | 14.7 | 28.7 | 13 | 17.1 |
| 1 | 17.6 | 25.9 | 17 | 17.3 | 18.6 | 14 | 16.1 | 15.3 | 17.8 | 21.3 | 17 | 18.2 |
| 2 | 23.8 | 27.6 | 28.3 | 25.9 | 21.2 | 21.6 | 21.7 | 25.4 | 23.7 | 21.2 | 25.2 | 22.6 |
| 3 | 24.7 | 16.6 | 21.1 | 24.8 | 23.8 | 26.8 | 31.2 | 25.3 | 26.1 | 18.6 | 23.9 | 25.5 |
| 4 | 18.7 | 12.6 | 19.5 | 14.4 | 19.4 | 24.5 | 18.3 | 25.1 | 17.7 | 10.2 | 21 | 16.7 |
| MEAN | 2.1 | 1.8 | 2.1 | 2 | 2.1 | 2.4 | 2.3 | 2.4 | 2.1 | 1.6 | 2.2 | 2.1 |
| | | | | | | | | | | | | |
| Big Four | Women | 18-74 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Degree or | High school | Middle or | Work | No work |
| Big Four Alternative Vers. | Women | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Degree or higher | High school | Middle or elementary school | Work | No work |
| | Women 1255 | 18-24 141 | 25-34 183 | 35-44 188 | 45-54 251 | 55-64 263 | 65+ 229 | | High school 703 | | Work 605 | No work |
| Alternative Vers. | | | | | | | | higher | | elementary school | | |
| Alternative Vers. | 1255 | 141 | 183 | 188 | 251 | 263 | 229 | higher 364 | 703 | elementary school 188 | 605 | 650 |
| Alternative Vers. BASE 0 | 1255 13.7 | 141 15.9 | 183 8.9 | 188 16.8 | 251 16.6 | 263 10.5 | 229 13.9 | higher 364 8.8 | 703 12.5 | elementary school 188 27.4 | 605 11.2 | 650 15.9 |
| Alternative Vers. BASE 0 1 | 1255 13.7 15.4 | 141 15.9 16.1 | 183 8.9 16.4 | 188 16.8 20.2 | 251 16.6 14.5 | 263 10.5 14.7 | 229 13.9 12.2 | higher 364 8.8 12.2 | 703 12.5 16.8 | elementary school 188 27.4 16.6 | 605 11.2 17.2 | 650 15.9 13.8 |
| Alternative Vers. BASE 0 1 2 | 1255 13.7 15.4 24 | 141 15.9 16.1 22.8 | 183 8.9 16.4 32.4 | 188 16.8 20.2 21.4 | 251 16.6 14.5 19.5 | 263 10.5 14.7 22.2 | 229 13.9 12.2 27.2 | higher 364 8.8 12.2 22.2 | 703 12.5 16.8 25.9 | elementary school 188 27.4 16.6 20.3 | 605 11.2 17.2 23.2 | 650 15.9 13.8 24.7 |



Base: Italian population 18-74 years (2500 cases) – % values



Correct answer counter for Women by Profession

| Big Three Original Vers. | Women | Entrepreneur | Freelance | Manager | Merchant | Self-employed without company | Employee | Teacher | Worker | Student | Housewife | Unemployed | Retired |
|-------------------------------------|----------------------|--------------------|------------------|-------------------|--------------------|---|---------------------|------------------|--------------------|---------------------|---------------------|---------------------|---------------------|
| BASE | 1255 | 16 | 67 | 26 | 14 | 17 | 327 | 60 | 68 | 116 | 247 | 105 | 182 |
| 0 | 18.6 | 27.8 | 15.2 | 2.9 | 12.3 | 21.3 | 18.6 | 8.6 | 23.7 | 12.9 | 26.2 | 22 | 13.8 |
| 1 | 22.5 | 14.1 | 24.4 | 27 | 26.7 | 10.6 | 21.8 | 23.5 | 29 | 28.3 | 22.8 | 19.2 | 18.5 |
| 2 | 29.3 | 36.4 | 37 | 22.2 | 21.9 | 38.6 | 25.7 | 34.8 | 24.6 | 31.3 | 27.9 | 33 | 32 |
| 3 | 29.6 | 21.8 | 23.5 | 47.8 | 39.1 | 29.5 | 33.9 | 33.1 | 22.6 | 27.6 | 23.1 | 25.7 | 35.8 |
| MEAN | 1.7 | 1.5 | 1.7 | 2.2 | 1.9 | 1.8 | 1.7 | 1.9 | 1.5 | 1.7 | 1.5 | 1.6 | 1.9 |
| Big Three | | | | | | | | | | | | | |
| Alternative Vers. | Women | Entrepreneur | Freelance | Manager | Merchant | Self-employed without company | Employee | Teacher | Worker | Student | Housewife | Unemployed | Retired |
| | Women 1255 | Entrepreneur 16 | Freelance 67 | Manager 26 | Merchant | without | Employee 327 | Teacher 60 | Worker 68 | Student 116 | Housewife | Unemployed 105 | Retired 182 |
| Alternative Vers. | | | | | | without company | | | | | | | |
| Alternative Vers. BASE | 1255 | 16 | 67 | 26 | 14 | without company 17 | 327 | 60 | 68 | 116 | 247 | 105 | 182 |
| Alternative Vers. BASE 0 | 1255 14.9 | 16 5.9 | 67 11 | 26 6.8 | 14 12.3 | without company 17 5.3 | 327 13.3 | 60 10 | 68 15.8 | 116 12.2 | 247 22.1 | 105 19.4 | 182 12.4 |
| Alternative Vers. BASE 0 1 | 1255 14.9 22.1 | 16 5.9 35.3 | 67 11 23.5 | 26 6.8 16.2 | 14 12.3 16.7 | without company 17 5.3 38.8 | 327 13.3 22.1 | 60 10 16.3 | 68 15.8 34.8 | 116 12.2 11.3 | 247 22.1 23.1 | 105 19.4 21.7 | 182 12.4 22.5 |





Correct answer counter for Women by Profession

| Big Four Original Vers. | Women | Entrepreneur | Freelance | Manager | Merchant | Self-employed without company | Employee | Teacher | Worker | Student | Housewife | Unemployed | Retired |
|----------------------------|-------|--------------|-----------|---------|----------|-------------------------------------|----------|---------|--------|---------|-----------|------------|---------|
| BASE | 1255 | 16 | 67 | 26 | 14 | 17 | 327 | 60 | 68 | 116 | 247 | 105 | 182 |
| 0 | 15.1 | | 6.5 | | 12.3 | 15.8 | 15.8 | 4.3 | 19.5 | 12 | 22.3 | 19.3 | 11.9 |
| 1 | 17.6 | 34.8 | 17.9 | 9.3 | 6 | 16.1 | 14.8 | 20.8 | 22.9 | 21.4 | 19.8 | 17.5 | 14.4 |
| 2 | 23.8 | 18.4 | 32 | 31.8 | 29.4 | 28.1 | 22.6 | 28 | 27.7 | 28.2 | 21 | 21.6 | 21.6 |
| 3 | 24.7 | 41.1 | 29.7 | 27.7 | 22.7 | 21.4 | 22.3 | 31.8 | 13.8 | 20.5 | 23.1 | 28.4 | 30.3 |
| 4 | 18.7 | 5.6 | 14 | 31.2 | 29.6 | 18.6 | 24.6 | 15.1 | 16.1 | 17.9 | 13.8 | 13.1 | 21.8 |
| MEAN | 2.1 | 2.2 | 2.3 | 2.8 | 2.5 | 2.1 | 2.3 | 2.3 | 1.8 | 2.1 | 1.9 | 2 | 2.4 |

| Big Four Alternative Vers. | Women | Entrepreneur | Freelance | Manager | Merchant | Self-employed without company | Employee | Teacher | Worker | Student | Housewife | Unemployed | Retired |
|-------------------------------|-------|--------------|-----------|---------|----------|-------------------------------------|----------|---------|--------|---------|-----------|------------|---------|
| BASE | 1255 | 16 | 67 | 26 | 14 | 17 | 327 | 60 | 68 | 116 | 247 | 105 | 182 |
| 0 | 13.7 | 5.9 | 9 | 3.5 | 12.3 | 5.3 | 12.5 | 8.5 | 13.2 | 11.2 | 21.1 | 19.4 | 9.9 |
| 1 | 15.4 | 18.6 | 11.2 | 16.4 | 8.7 | 29.1 | 16.8 | 11.6 | 26.7 | 9.5 | 16.8 | 14.4 | 12.1 |
| 2 | 24 | 23.7 | 36.5 | 14 | 22.3 | 25.6 | 20.9 | 27 | 24.7 | 23.7 | 24.5 | 27.7 | 24.1 |
| 3 | 29 | 35 | 28.1 | 29.7 | 28.3 | 34.5 | 32 | 28.1 | 19.3 | 36.1 | 24.9 | 25.2 | 29.5 |
| 4 | 17.9 | 16.8 | 15.2 | 36.4 | 28.5 | 5.5 | 17.8 | 24.8 | 16 | 19.5 | 12.7 | 13.3 | 24.4 |
| MEAN | 2.2 | 2.4 | 2.3 | 2.8 | 2.5 | 2.1 | 2.3 | 2.5 | 2 | 2.4 | 1.9 | 2 | 2.5 |



Base: Women 18-74 years (1255 cases) – % values

